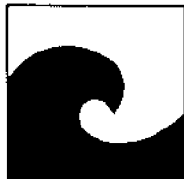


LOAN COPY ONLY



# Sea Grant

Recreation  
November 1991

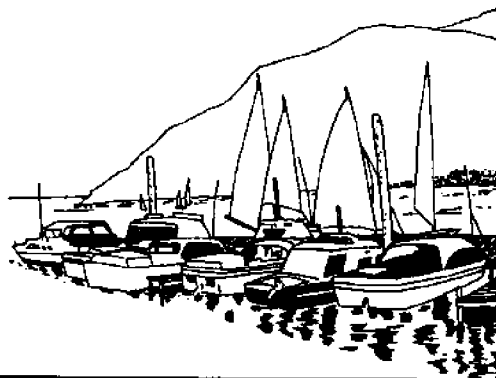
Cornell Cooperative Extension • State University of New York

CIRCULATING COPY  
Sea Grant Depository

## NEW YORK'S GREAT LAKES MARINAS: A 1990 ANALYSIS AND PROFILE

by

David G. White, Program Coordinator  
New York Sea Grant Extension



# NEW YORK'S GREAT LAKES MARINAS: A 1990 ANALYSIS AND PROFILE

David G. White, Program Coordinator  
New York Sea Grant Extension Program

## INTRODUCTION

As questions regarding the environmental impact, pumpout requirements and future expansion of marinas continue, the need for up-to-date data on the present status of the marina industry along New York's Great Lakes is critical. The last major characterization survey of Great Lakes marinas was conducted in 1972, and reported in *The New York Commercial Marina and Boatyard Industry, 1972* (Noden and Brown, 1975). Since that time, there have been several inventories conducted, but none addressed questions on use, management and impacts of marinas along the state's Great Lakes shore. In an effort to fill this information need, the New York Sea Grant Extension Program conducted a questionnaire survey of marinas along New York's Great Lakes ( Lake Erie, the Niagara River, Lake Ontario and the St. Lawrence River) during the fall of 1990.

The survey questionnaire (Appendix 1) was, where possible, based on the 1972 survey to allow for a comparative analysis over the past 18 years. Surveys were mailed to 210 marinas, and one reminder was mailed two weeks later to encourage participation. Ten (10) questionnaires were returned from marinas which had gone out of business. Eighty-three (83) completed questionnaires were returned, resulting in a response rate of 41.5%. This report will focus on the responses received and, where possible, will compare them to the results from the 1972 survey.

Although this survey questionnaire addressed over 100 response variables, this report presents only a limited analysis of the responses received. A more comprehensive analysis for use in planning for or reviewing marina-related issues may be conducted by the author upon request. The data presented in all tables in this report shows the number of responses received in each category; percentages in the 1990 NY Great Lakes Total and 1972 NY Great Lakes Total categories are provided to facilitate comparison.

## GENERAL BUSINESS DESCRIPTION

The first set of questions in the survey was directed at the general nature of the marina business (business organization, management, etc.). Table 1 provides an overview of the responses received by body of water and Great Lakes wide; where appropriate, data from the 1972 survey is presented. (*Note:* the 1972 survey was conducted statewide and only 35 responses were received from marinas along the Great Lakes.)

A comparison of the data across the 18-year period of study shows that the percentage of businesses organized as corporations remained the same (54%), while the percentages of those organized as individual proprietorships dropped by nearly half (22%). This has occurred while marina management has remained relatively unchanged. Also of significance is the fact that the number of years in business has remained

**Table 1. General business description.**

	Lake Erie	Niagara River	Lake Ontario	St. Lawrence River	1990 NY Great Lakes Total		1972 NY Great Lakes Total*	
	No.	No.	No.	No.	No.	%	No.	%
NUMBER OF MARINAS	9	7	47	19	82	(100%)	35	(100%)
BUSINESS CLASSIFICATION								
Marina	7	7	40	18	72	(89)	31	(89)
Boatyard	0	0	1	1	2	(3)	3	(9)
Other	2	0	5	0	7	(8)	1	(3)
BUSINESS ORGANIZATION								
Individual proprietorship	1	0	11	5	17	(22)	15	(43)
Partnership	1	0	2	3	6	(7)	1	(3)
Corporation	4	5	28	8	45	(55)	19	(54)
Yacht club	2	0	4	1	7	(8)	—	—
Governmental	1	2	2	2	7	(8)	—	—
MANAGEMENT								
Owner	5	4	34	14	57	(69)	25	(71)
Manager	3	3	8	3	17	(20)	7	(20)
Both	1	0	5	2	8	(11)	3	(9)
SOLE INCOME								
Owner	2	2	17	8	30	(37)	—	—
Manager	3	3	18	10	33	(45)	—	—
Number of years in business (average)	38	40	24	31	28		30	
Number of acres (average)	56	151	17	151	53		4.1	
Linear waterfront (average in feet)	639	1,587	785	1,583	1,034		774	
Underwater leases costs per year (average)	0	1	4	2	7	(8)	—	—
	0	—	\$625	\$8,075	\$4,820		—	—

\*Source: Noden, Dick and Tommy Brown. September 1975. *The New York Commercial Marina and Boatyard Industry, 1972.*

relatively unchanged during the 18-year period. Land ownership, however, has changed dramatically, with the average number of acres going from 4.1 to 53.0, and linear waterfront frontage from 774 to 1,034 feet.

#### DOCKAGE/STORAGE CAPACITY

The second set of survey questions sought information on 1990 summer and winter dockage and storage capacity. Table 2A provides an overview of the 1990 responses received along with berthing and winter storage capacities from the 1972 survey for compari-

son. The numbers presented in the table are total berthing capacities reported by the respondents, and when these are averaged we find that the number of moorings per marina went from approximately 20 in 1972 to 14 in 1990, and that the average number of slips increased from 85 to 102. In comparing the winter storage capacities, dry-uncovered went from 105 to 102, dry-covered from 75 to 57, and wet from 5 to 2.

In an effort to provide an assessment of the 1990 berthing and storage rates reported, Table 2B presents averages of rates set by the season, foot, square foot or cubic foot.

**Table 2A.** Dockage/storage capacity.

	Lake Erie	Niagara River	Lake Ontario	St. Lawrence River	1990 NY Great Lakes Total		1972 NY Great Lakes Total*	
Berthing capacity (totals)								
moorings	28	238	269	97	632	[46]	61	[3]
slips	1,690	962	3,769	1,243	7,664	[75]	2,873	[34]
dry-stack	0	80	0	127	207	[18]	—	—
% reserved in advance	98%	97%	84%	82%	86%		—	—
Waiting list (no. of firms)	8	4	35	13	60	(73%)	—	—
average no. on list	150	77	50	12	56		—	—
Transient slips (totals)	16	33	401	205	655	[62]	—	—
Parking capacity (average)	242	294	144	197	181		—	—
No. firms reaching capacity	7	5	18	12	42	(51%)	—	—
Winter storage (totals)								
dry-uncovered	758	885	2,589	1,268	5,500	[54]	2,314	[22]
dry-covered	339	245	949	1,470	3,003	[53]	1,503	[20]
dry-stack	0	326	0	300	626	[19]	—	—
wet	0	4	42	0	46	[22]	10	[2]

(numbers in [ ] represent number of firms reporting)

\*Source: Noden, Dick and Tommy Brown. September 1975. *The New York Commercial Marina and Boatyard Industry, 1972.*

**Table 2B.** Dockage and storage rates.1990 Summer Berthing Rates (averages):

Moorings: \$412.00/season [5]; \$11.70/foot [2]

Slips: \$785.00/season [21]; \$32.79/foot [38]; \$.10/cubic foot [1]

Dry-stack: \$600.00/season [1]; \$2.20/square foot [2]

1990 Winter Storage Rates (averages):

Dry-uncovered: \$95.00/season [3]; \$15.22/foot [22]; \$1.98/square foot [7]

Dry-covered: \$150.00/season [1]; \$16.08/foot [13]; \$2.61/square foot [12]

Dry-stack: \$600.00/season [1]; \$2.30 square foot [5]

Wet: \$13.33/foot [3]

1990 Transient Slip Rates (averages):

\$11.76/day [25]; \$.59/foot [21]

(numbers in [ ] represent number of firms reporting)

## MARINA SERVICES

Table 3 presents an overview of the services Great Lakes marinas presently offer. Of the 13 service categories with percentages that can be compared between 1990 and 1972, 11, or 85%, have shown a decrease. Only "ice" and "showers" have become more

widely available. Also during this time frame, several studies have documented a significant increase in fishing activity on all four bodies of water. Thus, it is interesting to note that the percentage of facilities providing launch ramps has remained approximately the same, as has the percentage of marinas providing pumpouts.

**Table 3.** Services provided.

	Lake Erie	Niagara River	Lake Ontario	St. Lawrence River	1990 NY Great Lakes Total		1972 NY Great Lakes Total*	
	No.	No.	No.	No.	No.	%	No.	%
<b>Service Provided</b>								
Gasoline	5	4	32	13	54	(66%)	34	(97%)
Fresh water (dockside)	6	6	22	13	47	(57)	24	(75)
Electricity (dockside)	7	7	29	10	53	(65)	29	(83)
Electricity (metered)	1	0	3	2	6	(8)	—	—
Ice	7	4	35	14	60	(73)	21	(64)
Restrooms	9	7	41	15	72	(88)	31	(94)
Marine supplies	7	5	31	13	56	(68)	31	(94)
Showers	5	3	32	9	49	(60)	7	(22)
Boat, trailer, motor sales	6	2	16	10	34	(42)	25	(71)
Haul out	7	5	30	13	55	(67)	—	—
Fiberglass repair	6	5	21	8	40	(49)	25	(71)
Wood repair	3	4	14	5	26	(32)	24	(69)
Inboard repair	7	4	26	8	45	(55)	28	(80)
Outboard repair	6	4	19	6	35	(43)	24	(69)
Fish cleaning station	1	0	19	5	25	(31)	—	—
Boat/motor rentals	1	0	11	9	21	(26)	16	(46)
<b>Launch Ramp Available</b>	5	1	28	10	44	(54)	18	(51)
Average cost per launch	\$ .75	\$4.62	\$1.37	—	\$3.41		—	—
Average cost per season	\$37.50	—	\$48.39	—	\$30.10		—	—
Average number launches per season	1,828	—	893	81	709		—	—
<b>Pumpout Available</b>	4	4	17	6	31	(39)	13	(37)
Number of times used	63	100	74	100	83		—	—
Cost per use	\$3.80	\$3.92	\$4.04	\$2.27	\$3.51		—	—

\*Source: Noden, Dick and Tommy Brown. September 1975. *The New York Commercial Marina and Boatyard Industry, 1972.*

**Table 4.** Management considerations.

	Lake Erie	Niagara River	Lake Ontario	St. Lawrence River	1990 NY Great Lakes Total		1972 NY Great Lakes Total	
	No.	No.	No.	No.	No.	%	No.	%
Accepts reservations for transient boaters	4	3	29	11	47	(60%)	16	(46%)
Accepts reservations for specific berths	2	2	22	5	31	(40)	—	—
24 hour security provided	5	2	15	7	29	(36)	—	—
Sewage hookup								
city sewer	4	4	8	5	21	(27)	11	(31)
septic tank	4	1	26	6	37	(51)	19	(54)
holding tank	1	1	7	0	9	(12)	—	—
Drinking water								
city	8	7	25	6	46	(58)	21	(60)
own well	0	0	14	7	21	(26)	8	(22)
lake water (chlorinated)	1	0	4	5	10	(13)	3	(9)
Zoning in effect	8	4	39	14	65	(79)	—	—
Distance to public marina(miles)	11	5	9	4	8	—	—	—
Public marina impact to operation								
helped	3	0	6	3	12	(20)	3	(11)
hindered	2	4	5	3	14	(23)	9	(33)
no effect	1	1	21	8	31	(52)	15	(56)
Employees (total no.)								
full time	21	37	86	46	190	—	—	—
part time	11	4	10	9	34	—	—	—
temporary	78	25	188	64	355	—	—	—
Annual gross salaries	\$39,350	\$21,800	\$68,273	\$23,952	\$64,316	—	—	—
Separate commercial business rate	2	0	7	0	9	(11)	—	—
Member of an MTA	3	3	19	7	32	(40)	—	—

\*Source: Noden, Dick and Tommy Brown. September 1975. *The New York Commercial Marina and Boatyard Industry, 1972.*

## MANAGEMENT CONSIDERATIONS

This section of the survey included questions about the management and operation of marina facilities. Table 4 presents an overview of the responses received. One significant management change between 1972 and 1990 is that the number of firms accepting reservations for transient boaters has increased by 14%, suggesting a modification in business practices to accommodate this specific user group. Also, only 40% of the marinas responding belong to a marine trades association (MTA)—a fact that is of concern to many industry leaders. With increasing regulatory and financial pressures being brought to bear on the marina industry, leaders in the marina community hope to address this concern.

An issue that often surfaces when discussing marina management and operation is the perceived conflict between public and private marinas. In the 1972 survey, 67% of the respondents felt that the public marina "helped" or had "no effect" on their operation, while in 1990, 72% (a 5% increase) indicated that publicly

owned or run marinas had "helped" or had "no effect" on their operation. To further elaborate on this issue, Appendix 2 presents the comments received in response to the survey questions regarding the advantages and disadvantages of public marinas.

## ECONOMIC STATUS OF THE MARINA INDUSTRY

Responses from the survey show a 17% increase in the revenues received from docks and related services between 1972 and 1990 (Table 5). An apparent shift in the gross income of marinas is noted in that there has been an 20% decrease in the percent of marinas grossing less than \$100,000; a 12% increase in those firms grossing from \$100,000 to \$500,000; a 1% increase in those firms grossing between \$500,000 and \$1,000,000; and a 6% increase in those firms grossing over \$1,000,000. While some of this higher gross income may be due to inflation, other factors such as revitalization of the tourism and sportfishing industries on the Great Lakes also support this trend.

Table 5. Economic status of marina industry.

	Lake Erie	Niagara River	Lake Ontario	St. Lawrence River	1990 Great Lakes Total		1972 Great Lakes Total	
	No.	No.	No.	No.	No.	%	No.	%
Gross income								
less than \$100,000	2	2	17	5	26	(32)	13	(52)
\$100,000–250,000	3	1	13	6	23	(29)	3	(12)
\$250,000–500,000	1	1	7	3	12	(15)	5	(20)
\$500,000–750,000	0	0	2	2	4	(5)	2	(8)
\$750,000–1,000,000	2	0	1	0	3	(4)		
more than \$1,000,000	1	3	5	2	11	(14)	2	(8)
Average percent of revenue from docks	41%	45%	50%	30%	—	44%	—	27%
Total expenses	\$146,250	\$100,000	\$173,153	\$42,790	\$132,521		—	—

## CURRENT CONCERNS

The final section of the survey (Part VI) sought information regarding the concerns marina managers/owners see as most pressing. As most facets of the marina industry are regulated by a federal, state or local authority, we first asked what level of interaction marinas had with these agencies during 1989 and 1990. The following list summarizes the percentage of businesses interacting with the various regulatory agencies:

### Regulatory Agency Contact

#### Federal

Army Corps of Engineers	83%
Coast Guard	86%
Environmental Protection Agency	23%
Occupational Safety/Health Administration	9%

#### State

Department of State	33%
Department of Environmental Conservation	85%
Office of General Services	20%
Department of Transportation	15%

#### Local

Health Department	50%
Local Government Departments	56%

Of those who have had contact with one or more of the above regulatory agencies, 41% indicated that they have encountered difficulties.

Also in this section of the survey, respondents were asked to identify what they see as the biggest problems/concerns facing their industry. The top five concerns mentioned were: an overregulated industry with inconsistent enforcement of regulations; economic and financial stability of the industry; low water levels; increasing taxes and fees; and rising insurance costs.

## SUMMARY

This survey provides a new benchmark from which to gauge the marina industry along New York's Great Lakes. In some specific management and operational areas there have been significant changes and growth, while in others the industry has remained stable or declined. The information presented should assist those

who operate or plan to operate marina facilities as well as those who regulate or provide assistance to this industry as it addresses the challenges of the 90s. For further analysis of the results presented, please write to New York Sea Grant, Sweetman Hall, SUNY College at Oswego, Oswego NY 13126-3599, or call (315) 341-3042.

## ACKNOWLEDGMENTS

The author would like to thank those marinas who participated in this survey; Dr. Michael P. Voiland, Jr., Tommy Brown, Diane Kuehn, Dick True, Jay Tanski, Mary E. Anderson and Greg Neal for their assistance in developing the survey and reviewing the publication; Dr. Chad Dawson for computer analysis of the survey; and Pat Peterson for designing and producing the tables presented.

## REFERENCES

- Brown, Tommy L. and Associates. 1988. *Seaway Trail recreation and tourism-related resources inventory users guide*. 7 pp.
- Brown, Tommy L. and Nancy A. Connelly. July 1987. *Analysis of Great Lakes coastal inventory data*. New York Seaway Trail, Inc. 39 pp.
- Mischon, Raymond, Jonathan Brown, Ronald J. Guido and Thomas Peterson. 1979. *Boating facilities inventory Lakes Erie and Ontario and connecting waterways*. Midwest Research Institute, Kansas City, Missouri. 113 pp.
- New York statewide comprehensive outdoor recreation plan and generic environmental impact statement*. December 1989. NYS Office of Parks, Recreation and Historic Preservation. 212 pp.
- Noden, Dick and Tommy Brown. September 1975. *The New York commercial marina and boatyard industry, 1972*. Albany: New York Sea Grant Institute. NYSSGP-RS-75-020. 92 pp.

Copies of this publication are available from:

New York Sea Grant  
Sweetman Hall  
SUNY College at Oswego  
Oswego NY 13126-3599



GREAT LAKES MARINA SURVEY  
October 1990

**Part I: General Business Description**

1. What body of water is your marina located on? (check one)
 

<input type="checkbox"/> Lake Erie and embayments	<input type="checkbox"/> Niagara River
<input type="checkbox"/> Lake Ontario and embayments	<input type="checkbox"/> St. Lawrence River
  
2. What is the term that would best describe your business?
 

<input type="checkbox"/> Marina (dockage, supplies)
<input type="checkbox"/> Boatyard (10-20 slips, mainly repairs)
<input type="checkbox"/> Other (specify) _____
  
3. How is your business organized?
 

<input type="checkbox"/> Individual Proprietorship	<input type="checkbox"/> Yacht club
<input type="checkbox"/> Partnership	<input type="checkbox"/> Governmental/public
<input type="checkbox"/> Corporation	<input type="checkbox"/> Dockminium/Cooperative
<input type="checkbox"/> Other (please specify) _____	
  
4. Who provides management of the marina? (check all that apply)
 

<input type="checkbox"/> Owner
<input type="checkbox"/> Paid manager
<input type="checkbox"/> Other (specify) _____
  
5. Does the marina manager derive his/her entire income from this business?  yes  no
6. Does the marina owner derive his/her entire income from this business?  yes  no
7. What is your normal boating season, i.e.; period from "boats in" to "boats out"?
 

\_\_\_\_\_ to \_\_\_\_\_
8. How many years has this marina been in business? \_\_\_\_\_
9. Approximately how many acres of land at this site are owned by your firm? \_\_\_\_\_
10. What is the linear waterfront footage of your property? \_\_\_\_\_
11. Do you lease underwater lands from New York State?  yes  no
 

If yes, what is the annual cost of the lease? \$ \_\_\_\_\_

**Part II: Dockage/Storage Capacity**

12. What was your 1990 summer berthing capacity and rates?

	<u>Number</u>	<u>Rate (\$)</u>	
<u>Moorings</u>	_____	_____	per (circle one: ft. sq.ft. cu.ft.)
<u>Slips</u>	_____	_____	per (circle one: ft. sq.ft. cu.ft.)
<u>Dry Stack</u>	_____	_____	per (circle one: ft. sq.ft. cu.ft.)
<u>Other</u>	_____	_____	per (circle one: ft. sq.ft. cu.ft.)

13. Of the above, how many slips are reserved for transient boaters? \_\_\_\_\_  
 What is the rate per/ft? \$ \_\_\_\_\_
14. In 1990, what % of your seasonal berths were reserved in advance for the entire boating season? \_\_\_\_\_%
15. Do you have a waiting list for seasonal berths? \_\_\_yes \_\_\_no  
 If yes, how many are on your waiting list? \_\_\_\_\_
16. Were there periods of your boating season when all non-seasonal berths (transient) were occupied?  
 \_\_\_yes \_\_\_no  
 Generally, when were the periods of maximum use for transient slips?  
 holiday weekend  weekday  weekend  other (specify) \_\_\_\_\_
17. Approximately how many cars can your parking lot accommodate? \_\_\_\_\_
18. Was your parking lot full at any time during 1990? \_\_\_yes \_\_\_no
19. What are your winter boat storage capacity and rates?

	<u>Number</u>	<u>Rates (\$)</u>
<u>Dry-uncovered</u>	_____	_____ per (circle one: ft. sq.ft. cu.ft.)
<u>Dry-covered</u>	_____	_____ per (circle one: ft. sq.ft. cu.ft.)
<u>Dry-stack</u>	_____	_____ per (circle one: ft. sq.ft. cu.ft.)
<u>Wet</u>	_____	_____ per (circle one: ft. sq.ft. cu.ft.)

**Part III: Services**

20. Check the services that your marina provides to customers?
- |  |   |
|--|---|
| <input type="checkbox"/> Gasoline<br><input type="checkbox"/> Fresh water (dockside)<br><input type="checkbox"/> Electricity (dockside): metered ___yes ___no<br><input type="checkbox"/> Ice<br><input type="checkbox"/> Restrooms<br><input type="checkbox"/> Marine supplies<br><input type="checkbox"/> Showers<br><input type="checkbox"/> Boat, trailer, motor sales | <input type="checkbox"/> Haul Out<br><input type="checkbox"/> Fiberglass boat repairs<br><input type="checkbox"/> Wood boat repairs<br><input type="checkbox"/> Inboard engine repairs<br><input type="checkbox"/> Outboard engine repairs<br><input type="checkbox"/> Fish cleaning station<br><input type="checkbox"/> Boat/motor rentals |
|--|---|
21. Do you have a launch ramp open to the public? \_\_\_yes \_\_\_no  
 How much do you charge? \_\_\_\_\_\$/launch \_\_\_\_\_\$/season  
 Approximate number of boats launched in 1990? \_\_\_\_\_  
 (include only those boats launched that are not moored at the marina)
22. Do you have a pumpout facility? \_\_\_yes \_\_\_no  
 If yes, how many times was it utilized in 1990? \_\_\_\_\_  
 What do you charge per use? \$ \_\_\_\_\_/use

**Part IV: Management/Operational Considerations:**

23. In 1990, did you:
- |   |                              |                             |
|---|------------------------------|-----------------------------|
| a) accept reservations for transient boaters? | <input type="checkbox"/> yes | <input type="checkbox"/> no |
| b) permit reservations of specific berths?    | <input type="checkbox"/> yes | <input type="checkbox"/> no |
| c) have a maximum length of stay?             | <input type="checkbox"/> yes | <input type="checkbox"/> no |
24. Do you provide 24 hour security?  yes  no
25. What type of sewage hookup does your marina have?
- |                                      |  |
|--------------------------------------|--|
| <input type="checkbox"/> city sewer  | <input type="checkbox"/> holding tank          |
| <input type="checkbox"/> septic tank | <input type="checkbox"/> other (specify) _____ |
26. What is your source of drinking water?
- |                                   |   |
|-----------------------------------|---|
| <input type="checkbox"/> city     | <input type="checkbox"/> chlorinated lake water |
| <input type="checkbox"/> own well | <input type="checkbox"/> other (specify) _____  |
27. Are you under zoning regulations?  yes  no
- If yes, what type of zoning? \_\_\_\_\_
28. Has zoning prevented you from building new facilities or expanding?  yes  no
29. How far is your marina from the nearest publicly owned marina? \_\_\_\_\_
- How has this affected your operation?
- |                                   |  |
|-----------------------------------|--|
| <input type="checkbox"/> helped   | <input type="checkbox"/> no effect             |
| <input type="checkbox"/> hindered | <input type="checkbox"/> other (specify) _____ |
30. What advantages does your marina have over the public marina?
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
31. What advantages does the public marina have over your marina?
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
32. How many people do you employ to operate your marina?
- Year round, full time \_\_\_\_\_ Year round, part time \_\_\_\_\_ Seasonal, temporary \_\_\_\_\_
33. What is your total annual gross salaries for those included in question #32 (estimate)?
- \$ \_\_\_\_\_
34. Do you have a separate dockage rate structure for commercial businesses (ie. charterboats)?
- yes  no
35. Are you a member of a marine trades organization?  yes  no

---

**Part V: Economic Status of Marina Industry**

36. Please check the category that best represents your gross income for 1990 from the marina and related services.

- less than \$100,000
- \$100,000 - \$250,000
- \$250,000 - \$500,000
- \$500,000 - \$750,000
- \$750,000 - \$1,000,000
- more than \$1,000,000

37. Approximately what percentage of your gross revenue is from docks\berths etc? \_\_\_%

38. What were your approximate total expenses for 1990 for the marina and related services? \$ \_\_\_\_\_

**Part VI: Current Concerns**

39. Many government agencies have regulatory authority regarding aspects of the marine trades industry. Please check those with which you have had contact in the past two years. (Check all that apply).

- |          |   |  |
|----------|---|--|
| Federal: | <input type="checkbox"/> U.S. Army Corps of Engineers             | <input type="checkbox"/> Environmental Protection Agency               |
|          | <input type="checkbox"/> U.S. Coast Guard                         | <input type="checkbox"/> Occupational Safety and Health Administration |
| State:   | <input type="checkbox"/> Department of State                      | <input type="checkbox"/> Office of General Services                    |
|          | <input type="checkbox"/> Department of Environmental Conservation | <input type="checkbox"/> Department of Transportation                  |
| Local:   | <input type="checkbox"/> Health Department                        | <input type="checkbox"/> Local government                              |
| Other:   | (specify) _____   |  |

40. Have you encountered difficulties in working with any of the above groups? \_\_\_yes \_\_\_no

If yes, please identify agency and situation \_\_\_\_\_

41. What specific information/educational programs would be of assistance to your business?

Technical (specify) \_\_\_\_\_

Business/mgt. (specify) \_\_\_\_\_

Other \_\_\_\_\_

42. What are the biggest problems/concerns facing you in your business?

\_\_\_\_\_  
\_\_\_\_\_

THANK YOU !

## APPENDIX 2

---

Responses received to survey questions #30 and #31

#30. What advantages does your marina have over the public marina?

- better care of boats
- better security
- we pay taxes, not use them
- less cost
- no waiting in lines
- no cost to taxpayer
- help is there 24 hrs/day
- club for members
- knowledgeable service
- privacy
- location
- personal attention
- diversified services
- better run
- friendlier personnel
- quality of services offered

#31. What advantages does the public marina have over your marina?

- public financing
  - underpriced slips
  - no taxes
  - services
  - lower rates from "non-profit concept"
  - more improvements
  - choice location
  - private can't compete
  - maintained better
  - no compliance with regulations
  - subsidized costs
  - launch ramp
  - less service fees
  - unlimited funds
  - bigger, better, cheaper
  - more expensive facilities
  - lower cost of facilities to customer
-