A Web-Based REPORTING SYSTEM

FOR MONITORING AND EVALUATING
A LAND GRANT OR SEA GRANT
RESEARCH AND EXTENSION PROGRAM

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A Land Grant or Sea Grant Research and Extension Program

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Abstract: University-based research and extension programs are increasingly being required by administrators and funding sources to justify their support through enhanced planning, monitoring of activities and the reporting of outcomes and impacts. Florida Sea Grant (FSG), a program hosted by the University of Florida that receives funding from the U.S. National Oceanographic Atmospheric Administration (NOAA) to operate statewide coastal and marine research and extension programs is no exception. This publication describes a new web-based system developed by FSG and Dacing Tree, Inc. to standardize the collection, management, and reporting of information required of affiliated researchers, specialists, and agents. The goal of the new Online Activity Reporting System (OARS) is to optimize the monitoring and reporting of funded research projects and extension activities and products. The primary objectives were to design a system that was first and foremost easy to use; second, allowed for the recognition of individual achievement; and third, allowed for a compilation and summary of the collective contribution of program staff and affiliates towards meeting FSG and National Sea Grant Program strategic planning priorities and performance benchmarks.

The National Sea Grant Program

A brief background of FSG's extension and research mission places programmatic reporting functions within state and national contexts. FSG is one of 33 programs. Each program is hosted by the primary land grant university in coastal and Great Lakes states. These 33 programs make up the National Sea Grant Program, which was established by federal legislation in 1966 within NOAA. The core mission of FSG is to advance the stewardship of marine and coastal resources through targeted research and extension programming. FSG organizes its programming according to input from local and statewide advisory councils and through alignment with National Sea Grant Program strategic planning, implementation and evaluation (PIE) processes.

Florida Sea Grant's Extension Program

FSG leverages NOAA funds with state and county dollars to support 21 marine agents and specialists who are part of the state's Cooperative Extension Service headquartered at the University of Florida. In coastal counties throughout Florida, FSG's marine agents are an integral part of the local extension team, which typically consists of specialists in agriculture and natural resources, horticulture and gardening, family and consumer science, and 4-H youth development. FSG's marine agents target their programming in five general areas: (1) marine science education, (2) sustainable angling and fishing, (3) volunteer-based habitat enhancement, (4) assistance to commercial fishing, seafood, and aquaculture industries, and (5) support for water-dependent businesses and communities. FSG's coastal and marine extension programming is directed by local advisory committees and supported by University of Florida-based statewide specialists with expertise in the areas of (1) aquaculture and fisheries management, (2) seafood safety, (3) community hazard resiliency, (4) waterways and waterfronts planning, (5) coastal conservation law, and (6) marine economics.

Florida Sea Grant's Research Program

FSG funds faculty affiliated with Florida's Universities through a competitive biennial grant process. Every two years, FSG issues a request for proposals for projects that align with program strategic planning themes and stakeholder priorities. Since its establishment as a program at the University of Florida, FSG has funded more than 200 coastal and ocean-related research projects totaling about \$30 million. This translates to support for more than 400 university faculty and 2,000 students, each of whom must be tracked to satisfy National Sea Grant Program reporting metrics. An important criterion used by FSG to fund research proposals is the incorporation of an outreach component, required to strengthen the relevance and practical application of the proposed research among end-users. Along these lines, a stronger emphasis is now being placed on the identification of accomplishments and impacts (e.g., jobs and businesses created and sustained; economic benefits; number of acres of habitats enhanced; etc.). This has necessitated greater input from research investigators and their collaborators (i.e. industry, agencies) to quantify the benefits derived from FSG funded projects.

Tracking Activities, Communications, Accomplishments and Impacts

For many years, FSG employed different systems to track, monitor and report activities, accomplishments and impacts from extension-based and research-based programming. For example, marine agents listed and characterized their activities and target audiences using a Microsoft Excel spreadsheet platform. Over time, the spreadsheet form grew in complexity and became inadequate to accommodate the increasingly more intricate data queries, manipulations and information needed to satisfy National Sea Grant reporting metrics.

Researchers, on the other hand, submitted project reports using a Microsoft Word template that solicited information regarding the attainment of technical objectives; advancement of the field; problems encountered; accomplishments, students supported, extramural funds, prizes and honors, publications; presentations and meetings organized; and benefits resulting from the project. Stronger emphasis is now being placed on the reporting of outreach events associated with extension and applied research projects. This necessitated the development of a system that could integrate information reported from both research and extension programming. To this end, the OARS system can quickly generate summary reports and statistics for a variety of extension activities, modes of communicating and target audiences reached.

OARS Functions

FSG's Online Activity Reporting System (OARS) was developed to more efficiently capture, integrate, and summarize activities, outcomes, and impacts derived from research and extension programming. OARS was designed to serve three functions: (1) to simplify and standardize data entry and reporting required of university faculty who are the recipients of FSG research funding and of extension specialists and county-based marine agents who must complete annual extension, education, and events reports (EEE's); (2) to quickly and consistently generate summary statistics required by the National Sea Grant Program's Planning Implementation and Evaluation Report (PIER); and (3) to allow FSG to gauge how well the program is meeting performance measure benchmarks established in its four-year Strategic Plan.

Sea Gra	Science Serving Florida's Coast	O.A.R.S. V2.0 Florida Sea Grant Online Activity Reporting System		
Welcome to the Florida Sea Grant Online Activity Reporting System!				
Florida Sea Grant-funded researchers use this system to file interim and final project report summaries.				
Florida Sea Grant extension specialists and agents use this system to enter and summarize their extension and education events (EEE's).				
Note: If you need to reference your research projects dated prior to 2014, please <u>click here</u> . Please Log In:				
	Username: Password:			
	I am logging in:			
	 as an extension agent or specialist for reporting year: 2014 as a researcher; select year the project began: 2014 			
Log In				

Figure 1. OARS Login page

The OARS website consists of three functions (1) an access portal and data entry interface, (2) a site managers page, and (3) an information output and database query page. OARS is integrated within the FSG website allowing affiliated management, staff, research faculty, and extension agents to submit progress reports and activity updates via a password protected access portal (Figure 1).

The OARS data entry interface consists of seven independent reporting modules (Research Project Status; Research Project Objectives; Students Supported; Leveraged Funding; Outreach Activities; Communications Products; and Accomplishments and Impacts) that incorporate simple-to-use text boxes, information icons, and drop-down menu-option formats. Researchers have access to each of the seven reporting modules. Extension specialists and agents have access to a subset of the modules consistent with their reporting requirements. Identification at login (researcher versus extension agent or specialist) activates access to the appropriate reporting modules. A status bar on the left portion of the home page summarizes entries made for the seven reporting modules, which are displayed on the top banner (Figure 2).

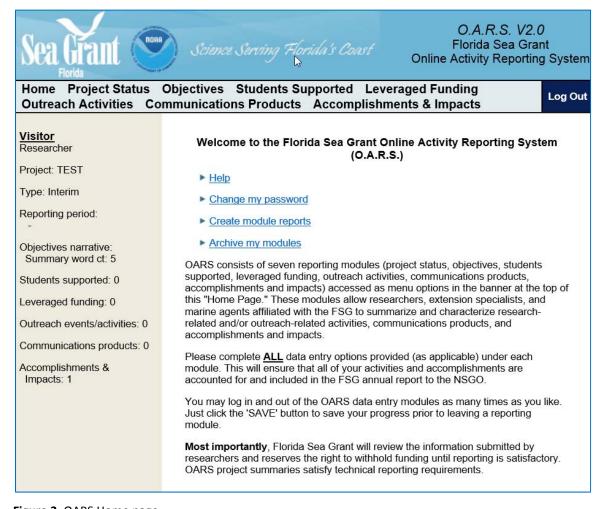


Figure 2. OARS Home page

OARS Site Management Page

The OARS site management page allows the administrator to generate reports, add users and assign access permissions, assign projects to users and add site administration capabilities (Figure 3).

The site management page allows annual or monthly research and extension reports to be exported and printed for each researcher, specialist or marine agent. Reports can be exported individually (e.g., for a particular agent) or in batch (e.g., for several agents or research projects). In addition, the SQL database structure behind the OARS system can accommodate complex data sorts, queries, and export functionality that counts the number of different types of outreach activities and communications products. Furthermore, counts of different audiences that attend outreach activities can also be summarized in table form.

OARS Site Management Admin Menu

Generate Reports

- View list of research submissions so far this year
- View list of extension submissions so far this year
- Monthly project synopsis
- Monthly extension reports
- Yearly extension reports
- Performance measures

Assign Projects to Users

- Add a new user
- Manage existing users and project assignments

Add Users and Assign Access Permissions

- Add a new project
- Manage existing projects

Add Administrators

- Add a new admin user
- Manage existing admin users

OARS web site:

- Change web site settings
- View application documentation

Links

OARS login page

Figure 3. OARS Site Management Page

A standard set of database queries have been incorporated into the management page to allow for the generation of summary statistics that support each of FSG's reporting metrics, according to areas of strategic focus. Check-boxes for activity types, audience types and program themes add additional reporting flexibility to the standard set of queries (Figure 4).

Type of Event or Outreach:			
Camps, Clubs	☐ Meeting		
Class Trip	☐ Meeting Facilitation		
Conference	Professional Development		
Consultation, Advisory	☐ Public Presentation		
Formal Education (K-12)	Radio		
Habitat Restoration, Enhancem	nent: Television		
☐ Informal Education Program	☐ Webinar		
Large Event, Festival, Tournam	nent Workshop		
Outreach	Theme(s):		
_			
☐ Aquaculture	Fisheries		
☐ Boating and Waterway Plann	ing Invasive Species		
☐ Climate Change	Seafood Science		
Coastal Community Resilience	ce Marine Biotechnology		
Coastal Habitats and Water Quality Oil Spill			
Coastal Natural Hazards	Ocean Literacy		
Coastal Waterfront Planning			
Outreach Audience	Count(s) Requested:		
	☐ Informal Teachers/Educators		
_	Legal Professionals		
☐ Children and Families	_		
	☐ Planners/Local Government Staff /Industry		
☐ Decision Makers	Retailers		
☐ Fishers	Scientific Academic		
Formal Teachers/Educators:	Youth		
General Public (Adults)	Acres of Habitat Enhanced		

Figure 4. OARS Database Query Options.

A Closer Look at the OARS Reporting Modules

OARS has seven reporting modules that were designed to support planning metrics identified by the National Sea Grant office and FSG's four-year strategic plan. FSG researchers are required to complete forms for each of the seven reporting modules; extension agents and specialists are required to complete a subset of the modules. A listing of the reporting modules and data form questions is provided in Table 1. Each module has two functions. The first allows users to input and save new information into the data templates. The second allows users to view, edit and copy information entered into the system.

Reporting Module	Information Requested	
Project Status	Type of report (interim or final)	
For Researchers	Reporting period (MM/DD/YY)	
Objectives – For Researchers	Summary of how project objectives were attained	
Students Supported	1. Name	
For Researchers	2. Institution and Department	
	3. Major professor	
	4. Status (undergrad, grad student)	
	5. Anticipated graduation date	
	6. Student's email	
	7. Status (new or continuing student)	
	8. Graduation status	
	9. Current employer	
	10. Job title and area of specialization	
Leveraged Funding	1. Project title	
For Researchers	2. Funding amount	
	3. Project completion date (MM/DD/YY)	
	4. Project sponsor	
Outreach Activities	1. Description	
For Researchers, Extension	Program focus area (select from list)	
Agents and Specialists	3. Type of event or activity (select from list)	
	. Number of attendees (by type from list)	
	5. Date of activity (can span multiple days)	
	6. Did Sea Grant sponsor the event or activity	
	7. Number of volunteers assisting	
	8. Increase hazard resiliency? (list communities)	
	Promote sustainable development? (list communities)	
	10. Enhance habitats? (select type; list communities)	
Communications Products	Type (select from list)	
For Researchers, Extension	2. Citation	
Agents and Specialists	3. Status (select type from list)	
Accomplishments and Impacts	1. Title	
For Researchers, Extension	Type of accomplishment or impact (checkbox options)	
Agents and Specialists	3. Relevance, Response, Results	
	4. Identify partners	

 Table 1. Reporting Modules and Information

Project Status Module

The Project Status module allows researchers to identify the type of report (i.e., interim or final) and the reporting period for their project (Figure 5).

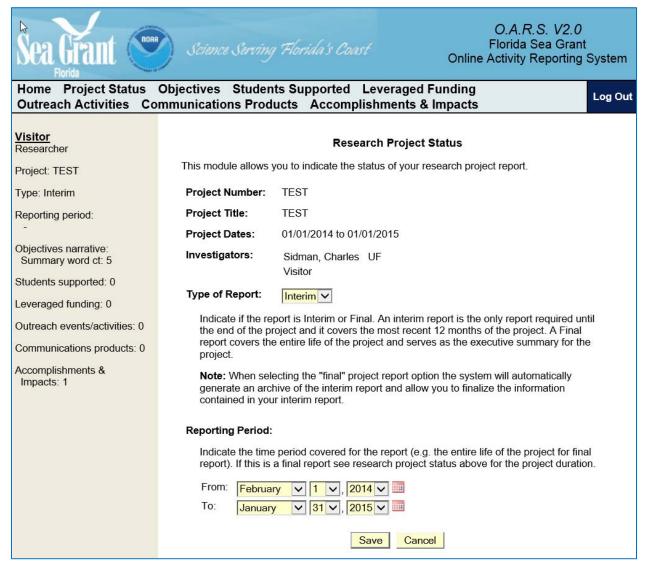


Figure 5. Project Status Module

Project Objectives Module

The Project Objectives module allows researchers to summarize results related to each objective proposed. An information pop-up provides a description and example of the level of reporting detail required (Figure 6).

Sea Grant Florida	Science Serving Florida's Coast	O.A.R.S. V2.0 Florida Sea Grant Online Activity Reporting System			
	Home Project Status Objectives Students Supported Leveraged Funding Outreach Activities Communications Products Accomplishments & Impacts				
Visitor Researcher Project: TEST Type: Interim Reporting period: - Objectives narrative: Summary word ct: 0	Attainment of Research Project Objectives (1 of 2) Summarize Project Results Please use the text box below to summarize your project results to date related to each objective. The project results summary is limited to 2,500 words, so project statements should be informative yet concise. Note: While it is important to be informative, please try to complete the sections of the summary report in language that a lay person can understand. Please refer to the information icon for instructions on how to complete this reporting requirement.				
Students supported: 0 Leveraged funding: 0 Outreach events/activities: 0 Communications products: 0 Accomplishments & Impacts: 1	Summary: (word count: 0)				
	Save	Cancel			

Figure 6. Objectives Module 1

Student Supported Module

The Students Supported module allows researchers to identify students who are being funded by the project. Types of information requested include the student's name, department affiliation, major professor, status, anticipated graduation date, thesis title, contact information, graduation status, degree conferred, and current employer and job title if the student had graduated during the reporting period (Figure 7).

Sea Grant Constitution of the Sea Grant	Science Serving Florida's Coa	O.A.R.S. V2.0 Florida Sea Grant Online Activity Reporting System
		Leveraged Funding Outreach Activities Log Out
Communications Produ	cts Accomplishments & Impacts	
<u>Visitor</u> Researcher	Add	Project Supported Student
Project: TEST	Please complete the following form for assistantship).	each student supported by your research project (e.g., research
Type: Interim	Name:	
Reporting period:	Institution:	
Objectives narrative:	Department:	
Summary word ct: 0	Major Professor:	
Students supported: 0 Leveraged funding: 0	Status:	Undergraduate ✓
Outreach events/activities: 0	Anticipated Graduation Date:	August
Communications products: 0	Thesis Title:	^
Accomplishments & Impacts: 1		V
	Student's email:	
	New or Continuing?:	New for this reporting period
	Graduation Status:	Student has not graduated during this reporting period
	If the student has graduated, which Degree was conferred?	V
	Please complete the following if during the reporting period:	your Florida Sea Grant project-supported student graduated
	Current employer:	
	Job title or area of specialization:	^
	- <u>r</u>	V
	Save	Save and Add Another Cancel

Figure 7. Student Supported Module 1

Leveraged Funding Module

The Leveraged Funding module allows researchers to identify extramural funding obtained as the result of their FSG project. Information requested includes the project title, funding amount, project completion date and the project sponsor (Figure 8).

Science Serving Florida's Coast O.A.R.S. V2.0 Florida Sea Grant Online Activity Reporting System				
1997	Objectives Students Supported Leveraged Funding mmunications Products Accomplishments & Impacts			
Visitor Researcher Project: TEST Type: Interim Reporting period:	New Leveraged Funding Based on the Project Please list the title, funding amount, duration and primary sponsor of all grants and contracts that were secured as a follow-up or adjunct to this Sea Grant project. The intent is to determine activity in leveraging Sea Grant support to obtain additional funding. You need not report grants and contracts that are not linked to the Sea Grant project in some way.			
Objectives narrative: Summary word ct: 0 Students supported: 0	Title:			
Leveraged funding: 0 Outreach events/activities: 0 Communications products: 0 Accomplishments & Impacts: 1	Funding Amount: Project Completion Date: Project Sponsor:			
	Save and Add Another Cancel			

Figure 8. Leveraged Funding Module

Outreach Activities Module

The Outreach Activities module allows researchers, specialists and extension agents to report activities and events that they organized or participated in. The data form consists of nine questions that are completed and saved for each outreach activity or event reported. The data entry template has been designed to capture information on the type of event or activity, the number of different types of stakeholders who attended, the date of the activity, and whether or not FSG sponsored or supported the activity. Last, the form allows users to identify if the activity increased hazard resiliency, promoted sustainable development or resulted in enhanced habitats. If any of these benefits resulted, the user prompted to identify the coastal communities where positive outcomes have occurred (Figure 9).

O.A.R.S. V2.0 Florida Sea Grant Online Activity Reporting System Home Project Status Objectives Students Supported Leveraged Funding Outreach Activities Communications Products Log Out Accomplishments & Impacts Visitor Researcher Outreach Events and Activities Please list only Sea Grant relevant events and activities that you helped to organize or that you actively participated in. You need not report events or activities that you just observed or attended. Project: TEST Type: Interim 1. Please enter a very brief description of the event or activity related to your outreach or research project. Reporting period: Objectives narrative 2. Select the Florida Sea Grant program focus area which best fits your event or activity. Summary word ct: 0 Students supported: 0 Healthy Oceans and Coasts Leveraged funding: 0 Sustainable Coastal Communities & Economies Safe & Sustainable Seafood Outreach events/activities: 0 Hazard-Resilient & Climate Ready Coasts Communications products: 0 Education and Workforce Developmen Accomplishments & 3. Select the option that best describes the type of event or outreach activity, and estimate the number of hours you devoted to developing, organizing and/or participating in the Impacts: 1 Event or Outreach activity: Angling/Fishing Program Estimate the number of hours you devoted to developing, organizing and/or participating in the event or activity: 0 4. Estimate the number of people in attendance for your event or activity. Formal Teachers/Educators (K-12): Students reached in classroom or class trip: 0 Associate with Formal Teachers/Educators (K-12) option General Public: Select for mass-media and large event/festival activity types Aquaculture, seafood, commercial fishing, marine industries Industry: 0 Informal Teachers/Educators: 0 Includes extension faculty. Legal Professionals: 0 City/County Government: 0 Includes non-legal staff. Elected/Appointed Officials: 0 Includes staff of elected and appointed officials Resource Users - Adults: 0 Informal education such as Master Naturalist Program Resource Users - Youth: 0 Informal education program such as camps, fishing clinics. Regional/State/Federal Government: Includes DCA, DACS, DEP, FWC, Water Management Districts, Planning Councils, Navigation Districts. 0 Scientific Academic 0 5. Enter the date that your event or activity occurred: How to enter activities that occurred over multiple dates or with different participants: October - 2014 -To (optional): -6. Indicate whether or not Florida Sea Grant sponsored the event. Sea Grant sponsored events require that Sea Grant funds the event or is a major organizer for the event. Florida Sea Grant sponsored the event 7. Enter the number of volunteers who assisted with your event or activity. 8. Estimate the total number of hours volunteered by all people who assisted with your event or activity. 9a. Has your research or outreach activity increased coastal hazard resiliency? If so, please identify the Florida coastal communities (towns or cities), and the county in which they are located. County Add community 9b. Has your research or outreach activity promoted sustainable coastal development? If so, please identify the Florida coastal communities (towns or cities), and the county in which they are located. County Add community 9c. Has your research or outreach restored or enhanced habitats? If so, please identify Florida coastal communities (towns or cities), and the county in which they are located. Beach ▼ Acres Add community Save Save and Add Another Cancel University of Florids | Bldg 803 McCarty Drive | PO Box 110400 | Gainesville, FL 32611 (352) 392-5870 - SUNCOM 622-5870 | (352) 392-5113 (fax) | Finding Florida Sea Grant | Email:

Figure 9. Outreach Events and Activities Module

Communications Products Module

The Communications Products module allows researchers, specialists and extension agents to report any books, curricula developed, theses or dissertations, or journal articles. Options include a reference citation and the status (e.g., in preparation, submitted, accepted, published) – Figure 10.

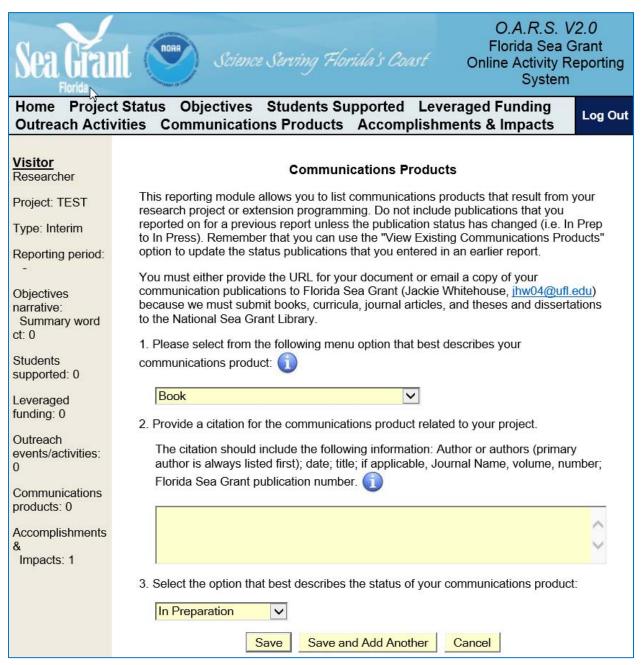


Figure 10. Communications Products Module

Accomplishments and Impacts Module

The Accomplishments and Impacts module allows researchers, specialists and extension agents to characterize and describe any accomplishments or impacts that result from specific activities or from a group of related activities (i.e., a program). The data form is made up of five questions that describe and characterize the accomplishment or impact. First, options for characterizing the accomplishment or impact derived from economically-oriented National Sea Grant reporting metrics is presented (e.g., businesses created, economic benefits, workforce development, etc.). Next, the user is prompted to describe the accomplishment or impact in terms of its relevance, response and results. Last, the user is asked to identify up to three partners that have contributed to or benefitted from the accomplishment or impact (Figure 11).

Sea Grant	Science Serving Florida's Coast	O.A.R.S. V2.0 Florida Sea Grant Online Activity Reporting System		
Home Project Status Accomplishments & Imp	Objectives Students Supported Leveraged Fundinacts	ng Outreach Activities Communications Products		
Visitor Researcher Project: TEST	Programmatic Accomplishments & Impacts Please characterize and summarize in language that a lay audience can understand any accomplishments or impacts that have resulted from your research project or extension programming. For extension faculty, if possible, present a comprehensive story that ties together similar activities that contributed to a common			
Type: Interim Reporting period:	accomplishment or impact. Please refer to the information icons for a definition of accomplishment and an impact; and for specific instructions on how to characterize outcomes and write effective accomplishment and impact statements.			
Objectives narrative: Summary word ct: 0 Students supported: 0	Accomplishment or Impact Title: Please characterize the accomplishment or impact resulting from your research project or extension programs. Check as many options as you feel are relevant. You will note			
Leveraged funding: 0 Outreach events/activities: 0	that some options require a quantity to be estimated.			
Communications products: 0	Habitats Enhanced:	(acres)		
Accomplishments & Impacts: 1	Policy, Information, Model or Tool Developed:	(number of agencies receiving/using) (number of communities receiving/using) (number of practitioners receiving/using)		
	Businesses Created/Sustained:	(created) (sustained)		
	☐ Jobs Created/Sustained:	(created) (sustained)		
	Estimated Economic Benefits: \$	(dollar amount)		
	☐ Improved Products, Processes or Standards:	(number of practitioners receiving/using)		
	Workforce Development Training:	(number of practitioners receiving/using)		
	Coastal & Marine Literacy Enhanced:	(number of people)		
	Patent, Copyright, Disclosure of Invention, Technology Licensing Other (specify):			
	Please identify the type of outcome that you would like to rep.			
	Impact 4. Please briefly describe the "relevance", "response", and "resurplease be concise. 4a. Relevance: (word count: 0) 4b. Response: (word count: 0) 4c. Results: (word count: 0)	It* of the accomplishment or impact. Responses for each of these statements are limited to 200 words, so		
	businesses or organized groups, but not individuals.	contributed to your accomplishment or impact. Project partners can include government agencies, NGOs,		
	b. c. Save Save and Add Another Cancel			
	<u>University of Florids</u> Bldg 803 McCa (352) 392-5870 - SUNCOM 622-5870 (352) 392	rty Drive PO Box 110400 Gainesville, FL 32611-0400 8113 (tax) <u>Finding Florida Sea Grant</u> Email: <u>Jacile Whitshouse</u>		

Figure 11. Programmatic Accomplishments and Impacts Module

Implementation Tips

The following are some tips for implementing a similar system. It is recommended that a successful system would (1) be simple to use, (2) incorporate standardized options for reporting, (3) breakdown more complex reporting options into discrete elements, (4) integrate helpful examples and information descriptions, (5) offer options for personalizing output, and (6) offer incentives to increase reporting compliance.

Simplify: OARS was developed to capture only the information that FSG needs to comply with a standard set of reporting metrics identified by the National Sea Grant Office and Florida Sea Grant's four-year strategic plan. In addition, much of the information that extension agents already collect for their annual program reporting is transferable to OARS. Simplifying the reporting reduces the time necessary to complete reports and utilizes information that agents, specialists, and faculty already compile for other reporting requirements.

Standardize: OARS incorporates drop down menus and check-box options for many data forms. This allows the user to easily select from a pre-programmed set of reporting options. This helps to standardize the information input into the system making database queries and summary table output reliable and easy to execute.

Classify: OARS breaks down or classifies more complex reporting options into discrete elements. For example, 'success stories' are captured as three discrete components: relevance – why the activity was needed or important; response – what the agent or faculty member did to respond to the need; and results – what were the specific tangible outcomes or products from the activity. The breakdown of 'success stories' into specific reporting components helps to standardize, to organize and to enhance the detail of information provided. Furthermore, restricting the number of words allowed in the information fields requires that agents and faculty provide concise, accurate and informative success stories.

Exemplify: OARS integrates information pop-ups into the data modules that describe reporting options and provide examples of the types of information requested. This functionality defines reporting options and allows agents to think more broadly about the activities that they undertake as a function of a larger program or longer-term effort, particularly with respect to the development of accomplishment and impact statements. Additional information also helps researchers to summarize the attainment of project objectives in a non-technical and user-friendly format. The web-based format for the system allows helpful information to be accessed by users when needed but otherwise remain hidden. This serves to reduce clutter on the pages and to streamline the OARS reporting forms.

Personalize: The OARS data input forms and menu options were developed with input from several researchers and extension agents to ensure that the various modules accurately reflect the types of activities and audiences that are relevant to FSG research and extension programming. The OARS incorporates functionality that allows the user to archive copies of reports and export and information that they entered in tabular or text-based summary formats. Personalized data export allows for management to more accurately evaluate individual contributions to group or program-wide efforts.

Incentivize: Extension agents, specialists and researchers are encouraged to keep their OARS reporting current throughout the year. Nevertheless, the majority of users wait until the end of the year to input information, drawing content from other required annual reports. FSG has implemented a variety of actions to incentivize timely use of the OARS system. For example, each year OARS awards are given to marine extension agents and specialists who have kept entries current for the year. These awards typically consist of higher-quality work-related apparel. These awards are given at the annual FSG extension program retreat. Recently, FSG has offered \$500 travel awards to agents who stay current with their reporting. These incentives, along with the fact that FSG researchers, specialists and extension agents do take this responsibility seriously have yielded in an annual reporting compliance of virtually 100 percent.